Understanding Audience –

A Machine Learning Approach to Customer Segmentation

**Team Number:**

**Submitted To: SmartInternz Team**

**Batch: VIT – AP AI/ML Morning Batch**

**Year: 2023**

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PHASE - II

PROJECT DESIGN PHASE:

Proposed Solution:

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| Date | 1 November 2023 |
| Team ID | Team-591849 |
| Project Name | Project – Understanding Audience |
| Maximum Marks | 2 Marks |

**Proposed Solution: -**

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| **S.No.** | **Parameter** | **Description** |
| 1. | Problem Statement (Problem to be solved) | Organizations find it difficult to recognize and target potential customers in today's competitive business environment, which results in less-thanideal marketing tactics and lower revenue. The complexity of consumer data and the requirement for a more advanced segmentation strategy provide the problem. When it comes to delivering precise and useful insights for tailored marketing, conventional approaches fall short. By using cutting-edge machine learning algorithms for accurate client segmentation, the initiative seeks to overcome these issues. |
| 2. | Idea / Solution description | Creating a strong machine learning model to evaluate client data and identify different categories according to different features is the suggested solution. To appropriately categorize clients, the model will make use of both supervised and unsupervised learning algorithms, such as clustering and classification which offer useful information for informed decision-making and focused marketing campaigns. |
| 3. | Novelty / Uniqueness | The solution's uniqueness stems from combining supervised and unsupervised learning for precise customer segmentation. Its originality lies in versatility across various business areas and adaptability to dynamic market shifts. |
| 4. | Social Impact / Customer Satisfaction | The project aims to enhance consumer happiness by enabling businesses to customize products for specific customer groups, fostering positive experiences, increased loyalty, and overall satisfaction. Focused marketing is expected to reduce intrusions, minimizing unnecessary promotions and positively impacting society. |
| 5. | Business Model (Revenue Model) | Providing the customer segmentation solution as a service is the core of the business model. Businesses will be able to access the Machine Learning model and the actionable insights it offers by paying for access through a subscriptionbased pricing mechanism. Customization services, consulting, and continuing support plans could be additional sources of income. |
| 6. | Scalability of the Solution | The solution is designed for seamless integration into existing infrastructure, allowing for easy scaling to accommodate growing datasets and evolving business needs. The modular architecture ensures adaptability to changing market dynamics, ensuring long-term scalability. |